



**Wildlife
Conservation
Society**



Volunteer Management

Edna Roque

Queens Zoo

Education Department

Coordinator of Volunteers & Visitor Engagement



Our Mission



WCS saves wildlife and wild places worldwide through science, conservation action, education, and inspiring people to value nature.



Wildlife Conservation Society (WCS) Education Department

The mission of WCS Education is to inspire a diverse, inclusive movement of conservation advocates. We do this by sparking connections with animals and nature, enhancing scientific literacy through hands-on investigation, and engaging constituents in stewardship and action to conserve wildlife and wild places. WCS Education is headquartered at the Bronx Zoo and has teams that operate out of our four zoos and aquarium in New York City.



Bronx Zoo



Central Park Zoo



New York Aquarium



Prospect Park Zoo



Queens Zoo



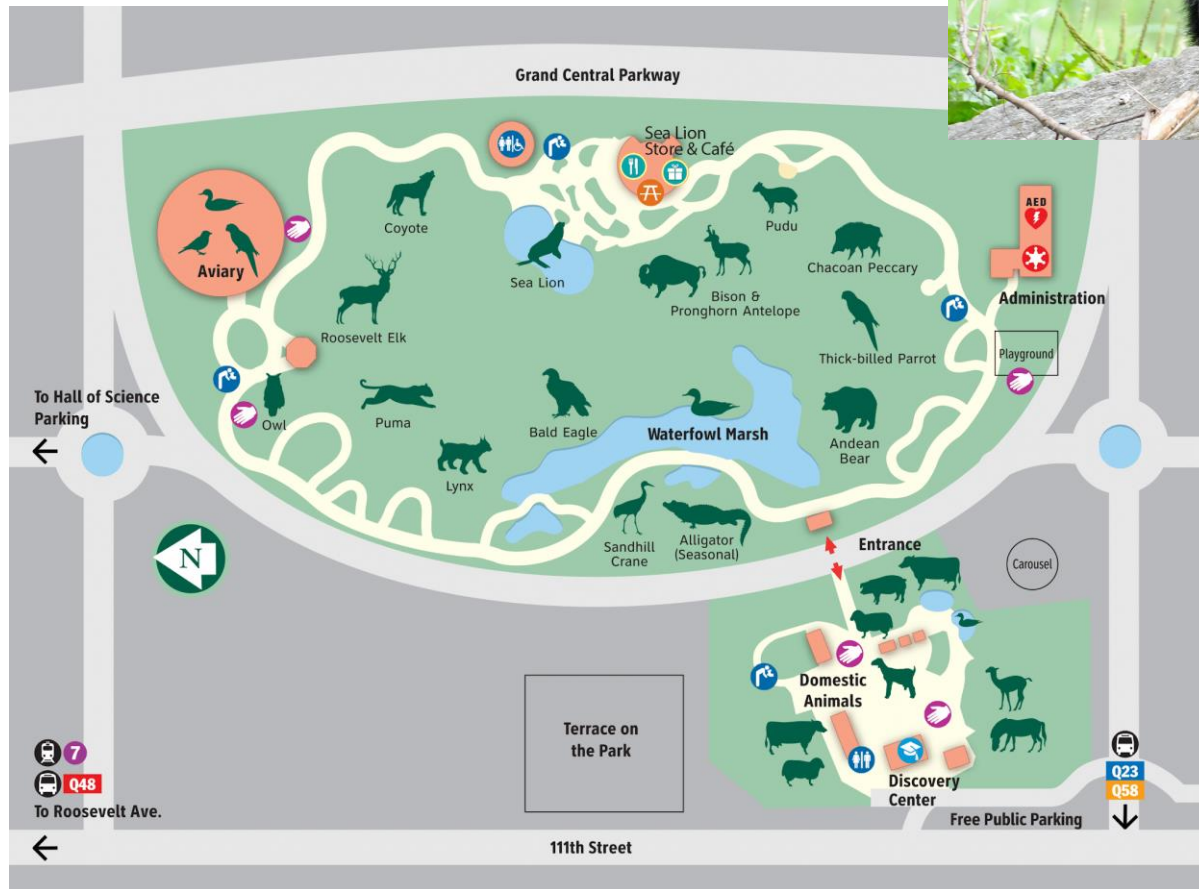


Our focus during this session:

- **Teen & Adult Volunteers**
 - Recruitment
 - Roles & expectations
 - Management & organization
 - Celebrations

Queens Zoo

- Operating since 1968



Teen Volunteers: **Discovery Guides**



TEENS

DISCOVERY GUIDE YOUTH VOLUNTEER PROGRAM

Educate zoo visitors about conservation and wildlife, while gaining experience in teaching, leadership, and public speaking.

WHY BECOME A DISCOVERY GUIDE?

- Make a difference by helping WCS and the Queens Zoo educate visitors about our conservation efforts both in NYC and globally
- Inspire visitors to value nature & wildlife and become conservation advocates
- Meet like-minded volunteers and make new friends
- Increase your knowledge about science, wildlife, and conservation





Queens Zoo Station Rotation



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Share



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Time/Group

	A	B	C	D	E	F	G	H	I
1	Time/Group	A (3)	B (3) or 2	C (3)	D (3) or 2	E (2)	F (2)	G (1)	H (2) or 1
2	11 - 12	Chaco Trek	Exploration Trail	Ocean Conservation	Invasive Species	Animal Matching	Pollinator Station	Animal Matching	Pollinator Station
3			Invasive Species		Exploration Trail				
4			Chaco Trek		Exploration Trail		Ocean Conservation		
5	12 - 1	Break	Chaco Trek	Break	Ocean Conservation	Break	Animal Matching	Break	Chaco Trek
6		Ocean Conservation		Chaco Trek					
7		Ocean Conservation		Exploration Trail					
8	1 - 2	Animal Matching	Break	Exploration Trail	Break	Pollinator Station	Break	Invasive Species	Break
9						Exploration Trail			
10	2- 3	Exploration Trail	Pollinator Station	Animal Matching	Chaco Trek	Ocean Conservation	Invasive Species	Ocean Conservation	Ocean Conservation
11									
12	3- 4	Invasive Species	Ocean Conservation	Pollinator Station	Animal Matching	Chaco Trek	Sea Cliffs	Exploration Trail	Exploration Trail
13									
14		*Could have from 16-20 students on each day			cut one person from D (Hudson) then B (Underwater) then H				
15									
16	Time/Station	Chaco Trek	Animal Matching	Ocean Conservation	Exploration Trail	Pollinator Station	Invasive Species		
17	11-12	A 3	E 2 and G 1	C 3	B 3	F 2	D 3		
18	12-1	B 2	F 1	F 1	D 2	H 2	B 1		





QZ Tally (Responses)



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A	B	C	D	E	F	G
Date	Station	Tally				
5/4/24	Ocean Conservation	189				
5/4/24	Chaco Trek	245				
5/4/24	Animal Matching	297				
5/4/24	Invasive Species	111				
5/4/24	Welcome Station	477				
5/4/24	Pollinator Station	189				
5/5/24	Ocean Conservation	75				
5/5/24	Chaco Trek	245				
5/5/24	Animal Matching	297				
5/5/24	Invasive Species	111				
5/5/24	Welcome Station	477				
5/11/24	Ocean Conservation	49				
5/11/24	Chaco Trek	149				
5/11/24	Animal Matching	233				
5/11/24	Invasive Species	92				
5/11/24	Welcome Station	203				
5/11/24	Pollinator Station	122				
5/12/24	Ocean Conservation	5				
5/12/24	Chaco Trek	17				



QZ DG Responses ▾



QZ Adult Volunteer Responses ▾



QZ VEA Responses ▾

Showing Appreciation



Adult Volunteers



OUR VOLUNTEER SPECIALTIES OFFER SOMETHING FOR EVERYONE:

EDUCATION ASSISTANT

Do you like connecting young people with nature and teaching them about the world around us? Education assistants help with a variety of fun interactive programming including summer camp, public programs, events, sleepovers and more. (Two - 4 hour shifts a month minimum *or* a week of summer camp).

TOUR GUIDE

Tour guides lead inquiry-based classes around the zoo for school groups and families. These outgoing volunteers are passionate about talking about wildlife and our work protecting wild places around the world (One shift a week, 9:30am-1:00pm).

CONSERVATION GREETER

Conservation Greeters welcome visitors as they start their adventure around the zoo. Greeters play a key role in providing background information about the organization, our conservation work and directing people around the zoo. They are the first face people you see, so if you are eager to greet people this role is for you. (Two -4 hour shifts a month).

WCS/BIOFACT INTERPRETER

WCS/Biofact Interpreters are the face of the Wildlife Conservation Society. These volunteers engage the public in informational dialogue and activities at different exhibits around the zoo (Three, 4-hour shifts a month).





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	A	B	C	D	E	F	G	H	I	J	K	L
1	Date	Day	Time	School Name	Theme	Grade	# of Children	# of Adults	Notes	Volunteer Name	Lead Teacher	Email
2	NOTE: For MOSAIC classes, please make sure that we have volunteer that can work with young children - Helene, Marjorie are good choices and I am sure there are others. J											
3	NOTE: Karen likes special needs classes and higher grade level students (works Wednesday)											
4	NOTE: Joe & Alice prefer mammal and adaptation tours (works Thursday)											
5	NOTE: Ellen & Marjorie prefer younger students (works Thursday)											
6	7/3/24	Wed	11:30 AM	Lake Success Camp	Birds	4th	35	7			Maria Rudman	mrud04@aol.com
7												
8												
9												
10												
11												
12												
13												
14												
15												
16												
17												
18												
19												



Tours



Previous Tours



Volunteers

Assignments

Coordinators

Schedule

Checklist

Post

Tags

Sets

Reports

Mailbox

Who's Here

Setup

Welcome

Help Topics

Support

Exit

Hecker,



Service

Expand all

Date	Assignment	Hours		
06-21-2024	QZ WCS/Biofact Interpreter	2.25	Edit	Delete
May 2024		8.00		
Apr 2024		6.00		
Life total:		16.25		

Add

Assignment:

Date:

From time: am

To time: pm

Hours:

Shift Interactions:

CLICKS:

Save

Cancel

New

Previous

Next



Breakout Session

- Adult Volunteer Roles
- Teen Volunteer Roles
- Events (onsite/offsite)
- Appreciation Gatherings

Base = what already existed when you joined your team

Trunk/Branches = your ideas/current projects

Leaves = goal/legacy



We Stand for Wildlife™

